

## Online-Dual Enrollment Program System Requirements

Landmark College Online Dual Enrollment courses are hosted on the Canvas platform and are optimally experienced through a full-featured web browser running on a desktop or laptop computer with Microsoft Windows or Apple Mac OS. Mobile phones and tablets are not adequate for completing certain aspects of your coursework. All popular browsers are supported, but Landmark College recommends Chrome or Firefox.

### Using a public computer, tablet, or phone

If circumstances occur where your laptop or desktop is not available, you can access your course pages through a mobile web browser such as Chrome or Safari. This allows you to keep up with your assignments, calendar, and to-do list when traveling. (The mobile app called "Canvas Student" is not compatible with our courses and should be avoided.)

### Technical Requirements for Specific Courses

Certain courses cannot be completed unless they are experienced 100% of the time using specified hardware. Please see below for a listing of these courses:

- **Introduction to Programming (CSC1631) and Introduction to Web Design and Development (CSC1221)** require a desktop or laptop running Windows or macOS for most aspects of the coursework. These courses install software that only runs on Windows or macOS.
- **Statistics (MAT1321)** requires a desktop or laptop running Windows only. The course includes software that only runs on Windows.

### Network Content Filters

Students may have issues completing their assignments if they access courses from school networks that use content filtering systems, which block access to public sites such as YouTube and Vimeo.

### Microsoft Office 365

All students taking dual enrollment courses are offered the installation of Microsoft Office 365 free of charge for the duration of the course semester. Installing 365 is recommended for collaborative activities that might occur in a course.

### Other hardware

Students need the ability to access Landmark College's online course using a desktop or laptop computer with a webcam. An audio headset is strongly recommended, but not required.

## Q&A for Dual Enrollment

1. How do I get my credentials?

You will receive a letter from [TechSupport@landmark.edu](mailto:TechSupport@landmark.edu) with your credentials and information on how to get your device ready for class.

2. Is there software to install to be ready for classes?

A link in the welcome letter will walk you through setting up Office 365. We recommend logging in using the readiness guide and contacting Tech Support if you need help.

3. If you already use Microsoft O365 on your device, do you need to install the software again?

No. You only need the apps installed once.